



## **ELDHESTAR TERMS OF BOOKINGS AND CANCELLATION POLICY**

### **Half Day Tours, Day Tours & Combo Tours**

#### **Eldhestar half-day, day tours and combo tours**

All rates quoted are based on current purchasing price in Iceland. Prices are in ISK (Icelandic Kronur) Prices are guaranteed after full payment has been made.

#### **CANCELLATION**

All cancellations must be written and received by us 24 hours prior to the tours start. In conformity with business practices within the Icelandic travel industry, we at Eldhestar or a Travel Agent is obliged to charge cancellation fees to passenger(s) as follows:

#### **CANCELLATION CHARGES**

Cancellation received more than 24 hours prior to departure are fully refunded.  
Cancellation received less than 24 hours prior to departure will be charged full price.

#### **INSURANCE**

We advise all our clients to have travel insurance.

#### **OTHER**

All complaints must reach Eldhestar within 5 days from departure from Iceland. Otherwise possible compensation is not valid.

**Note:** Eldhestar reserve the right to alter tours and itineraries due to weather or road conditions. All programs can be changed or cancelled at any moment during the trip to assure the safety of the clients and staff of Eldhestar and other business partners in case of combo tours. No responsibility is accepted for losses, expenses due to delays, changes of flights, or other services or because of strikes, accidents, sickness, damage, negligence, weather, war, changes in schedules, or other similar causes. Eldhestar and other partners in case of combo tours do not assume responsibility for accidents or death that can be traced to the participant's negligence, acts of third parties or exterior circumstances such as weather, natural occurrences, war or other similar causes.