

## ***ELDHESTAR EHF***

***Vellir, Ölfus, postbox 90 - 810 Hveragerdi***

***tel: +354 480 4800 - fax: +354 480 4801***

E-mail: [info@eldhestar.is](mailto:info@eldhestar.is) – [www.eldhestar.is](http://www.eldhestar.is)

### Booking terms

#### *Booking and payment:*

- A 30% confirmation fee of the tour price is required upon booking.
- The remaining amount of the tour price is due six weeks prior to the beginning of the tour.  
*You can pay by wiring the amount or give up your creditcard number. If you decide doing the last please be aware of the dangers sending it by email. Only phone us with the number or send a fax, preferably in parts to be sure. If you need any help or information please let us know. When using credit card, please note there can be a difference because we need to use the exchange rate to calculate the currency.*

#### *Cancellation:*

- All cancellations must be written and confirmed by our office. We accept cancellations per email and per post.
- In case of cancellation 60 days prior to tour departure, 20% of the confirmation fee is reimbursed.
- In case of cancellation later than 60 days but before 30 days prior to tour departure, 50% of the confirmation fee is reimbursed, provided a medical certificate is presented confirming that you are prevented from going on the tour for medical reasons.
- In case of cancellation later than 30 days but before 21 days prior to tour departure the confirmation fee will be kept fully as cancellation fee.
- In case of cancellation made later than 21 days but before 48 hours prior to tour departure, 50% of the tour price is reimbursed provided a medical certificate is presented confirming that you are prevented from going on the tour for medical reasons.
- In case of cancellation later than 48 hours prior to tour departure, no reimbursement is made.
- In case you are prevented from going on the tour you have booked, you are at liberty to transfer your booking to another person in your place.
- All travellers are responsible for their own travel insurance, if you get ill or for any reason cannot participate on the tour(s) while at Eldhestar, no reimbursement is made.
- As soon as a payment is received you are agreeing to all of the terms set on this page without exception.

***Please arrange a travel insurance as riding is on own risk and inform about cancellation safety.***

### The small letters:

Eldhestar reserve the right to alter tours and itineraries due to weather or road conditions. All programs can be changed or cancelled at any moment during the trip to assure the safety of the clients and staff of Eldhestar and other business partners in case of combo tours. No responsibility is accepted for losses, expenses due to delays, changes of flights, or other services or because of strikes, accidents, sickness, damage, negligence, weather, war, changes in schedules, or other similar causes. Eldhestar and other partners in case of combo tours do not assume responsibility for accidents or death that can be traced to the participant's negligence, acts of third parties or exterior circumstances such as weather, natural occurrences, war or other similar causes.

## Bank Account Information

**NBI hf Reykjavik**  
Vínlandsleið 1,  
113 Reykjavík

Bank no: 0114

SWIFT Code: **NBIISRE**

Account owner: Eldhestar ehf, Box 90, 810 Hveragerði

Account no:	For SEK:	IBAN number: IS92 0114 3856 8004 4210 9220 69
	For EUR:	IBAN number: IS11 0114 3871 0018 4210 9220 69
	For USD:	IBAN number: IS62 0114 3818 0114 4210 9220 69
	For DKK:	IBAN number: IS75 0114 3848 0055 4210 9220 69
	For NOK:	IBAN number: IS45 0114 3855 0005 4210 9220 69

**For other currencies: IBAN númer: IS33 0114 2600 0480 4210 9220 69**

**With the payment, please inform us about name  
and departure date of the tour you are paying for.**